

**CAYMAN ISLANDS**  
**INDEPENDENT MONITORING BOARD**  
**(CIIMB)**  
**for Prisons and Places of Detention**

*“The eyes and ears of our community behind the closed doors of our  
prisons and places of detention”*

**Annual Report 2020**

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## **A1-Acknowledgements**

The Board would like to acknowledge the assistance received from the Director and his staff during 2020. The Board would also like to commend the prison for all the improvements carried out during a most difficult and challenging year with the COVID-19 pandemic and to commend the Director and management for all their safeguarding actions taken during this difficult time to protect prisoners and staff.

The Board appreciates the hard work and dedication exhibited by prison officers who sometimes had to work under undue stress and sometimes unpalatable conditions.

## A2-The Role of the CIIMB

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*“Human Rights” is a modern term but the principle that it invokes is as old as humanity. It is that certain rights and freedoms are fundamental to human existence. They are inherent entitlements that come to every person as a consequence of being human, and are founded on respect for the dignity and worth of each person. They are not privileges, nor gifts given at the whim of a ruler or government. Nor can they be taken away by any arbitrary power. They cannot be denied, nor can they be forfeited because an individual has committed any offence or broken any law. ... While facing situations of lawful limitations of freedoms and rights, prison officials are at the forefront of human rights protection on a daily basis, experiencing them and putting them into practice; respecting them and enforcing their respect. (UN:2005, Human Rights and Prisons-Manual on Human Rights Training for Prison Officials, p.4)*

Prisoners’ and detainees’ human rights are not lost because of their imprisonment or detention. The Cayman Islands Bill of Rights, in line with various international Human Rights instruments, requires all persons deprived of their liberty to be “treated with humanity and with respect for the inherent dignity of the human person”.

The Cayman Islands Independent Monitoring Board was established by the Governor and made operational in February, 2019. Its role is to monitor the conditions and treatment of those imprisoned, incarcerated or otherwise detained in custody in the Cayman Islands, to satisfy itself as to the humane and just treatment of those held in custody and the range and adequacy of the programmes and other arrangements preparing them for release.

The CIIMB members are not qualified professionals and they do not conduct formal, episodic inspections. Instead, they are volunteers who operate as the eyes and ears of the community behind the closed doors of our prisons and places of detention, monitoring and observing what goes on, on a day-to day basis. The members provide commentaries on what they see in prisons based on their experience and the expectations of society outside the prison.

The CIIMB is broadly modelled after the UK Independent Monitoring Boards. It replaces and builds on the work of the previous Prison Inspection Board.

The Board is responsible for:

- Making regular monitoring visits to prisons and place of detention to observe first-hand, the treatment and condition of prisoners and detainees on an ongoing basis.
- Receiving and dealing with prisoners’ and detainees’ applications and requests confidentially, and referring issues to the appropriate individual or agency when specialist advice and support is required.
- Informing the Director of Prisons “Director”, and/or the Governor (or any other official to whom he/she has delegated authority) promptly of any concern it has.

- Reporting annually on the Board’s main findings and observations regarding the treatment and conditions of prisoners and detainees and any key areas for development based on the monitoring activities carried out during the year.

To enable the Board to carry out these duties effectively, its members have right of access by policy and not yet by legislation, to every prisoner and in private where necessary; every part of the prison or place of detention and all of the establishment’s records (except for personal medical records).

The Chair and Deputy Chair of the CIIMB will also have the opportunity to discuss emerging themes at meetings with officials who have a significant interest in the outcomes of the work of the CIIMB, and which includes the Director(s) and Ministry representatives of the establishments being monitored, as well as representatives from the Offices of the Governor and Deputy Governor. Beginning in 2021 it is expected that these meetings will be held quarterly.

The CIIMBs monitoring and reporting is organized around the World Health Organisation’s (WHO) four key tests of a healthy custodial environment:

- **Safety**

*Prisoners, even the most vulnerable, are held safely.*

- **Respect**

*Prisoners are treated with respect for their human dignity.*

- **Purposeful activity**

*Prisoners are able, and expected, to engage in activity that is likely to benefit them.*

- **Rehabilitation and Release Planning**

*Prisoners are prepared for release into the community, and helped to reduce the likelihood of re-offending.*

The Office of the Deputy Governor provides Secretariat support and services to the CIIMB, on behalf of the Governor.

For more information about the CIIMB, please visit [www.odg.gov.ky](http://www.odg.gov.ky) or email [CIIMB@gov.ky](mailto:CIIMB@gov.ky).

## **A3-Executive Summary**

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### **INTRODUCTION**

The Covid-19 pandemic and the ultimate lockdown imposed by the Government during the months of April to mid-September 2020, has had a significant impact on the Board's ability to carry out many of the usual duties. In-person visits for observation and information gathering were greatly hampered during this period. The Board, however, made every effort to cover as much as possible given the circumstances. During the period January to March, before the lockdown, and September to December, after the lockdown, the Board made 184 visits for a total of 366.5 hours to HMP Northward, Fairbanks and the Enhanced Rehabilitation Unit (ERU) for males and continued to take prisoner applications via zoom during the lockdown period. There was also a Continuity of Operations Policy developed by Secretariat and supported by the prison management allowing prisoners to present applications to the Board using Zoom.

### **MAIN JUDGEMENTS**

#### ***1. SAFETY: Are prisoners, even the most vulnerable, held safely?***

- On the matter of safety the Board is concerned that there is still no adequate vulnerable prisoner wing in either prison and the prisoners with mental health issues, or those vulnerable due to type of crime committed are still incarcerated within the general prison population.
- In 2019 the Board was concerned about the lack of CCTV throughout the prison estate at Northward. However, the Board is pleased to report that this situation has since been rectified and a new CCTV system has been installed.
- In the 2019 report the Board was concerned about the infestation of roaches and rodents due to the dilapidated and overcrowded state of the accommodations at Northward. However, during this reporting year this situation was addressed in a more systematic manner and the Board is pleased to report that as a result of this fewer complaints have been received on this issue.
- One of the concerns the Board expressed in the 2019 report was the availability of bleach to all prisoners on every wing at Northward. Although the Board was informed that the bleach was diluted this was still a concern to the Board. Since this concern was raised by the Board in the last annual report there has been an incident when a prisoner was restrained by officers and one officer's clothes appeared to be wet. After speaking with the prisoner and the officer involved the Board was informed that the prisoner had thrown bleach onto the officers clothing and had had to be forcibly restrained. Upon following up on this incident, a few days later, the Board was concerned to note that upon request the Use of Force paperwork was not provided.
- The Board is concerned that there is no adequate fire exit from the HRU. Although there are 2 exit doors, none of these doors lead directly to the outside. In order to reach the outside HRU prisoners must exit HRU into Delta wing downstairs and exit the building through the Delta wing fire exit.

**2. RESPECT: Are prisoners treated with respect for their human dignity?**

- For the most part prisoners and prison staff generally appear to have a good working relationship. However, on a few occasions the Board has witnessed prison officers shouting at prisoners in a manner that seemed disrespectful.
- Prisoners still have access to health and dental services provided by HSA within the prisons. However, the Board was informed that the Dental Clinic still has no fire exit in case of emergency and that the equipment they use, such as the mobile suction unit, is outdated and proves problematic as it is not self-contained on the outside.
- Since the 2019 report the Board has observed, and in some cases been advised, that progress has been made in rectifying most of the deficiencies of the Clinic and Dental Clinic highlighted in the 2019 Health Commission Inspection and the Board's 2019 report. The Board is still concerned that neither prison estate is adapted to cater for prisoners with physical disabilities. There are no ramps, or elevators at Northward and stairs are the only access point to many facilities.
- The living conditions that were highlighted in the 2019 report at Northward are still a major concern for the Board. Although the Board acknowledges commendable efforts have been made to improve certain areas such as lighting, painting, replacement of toilets and shower heads, as well as the installation of temporary air conditioning in most wings. However, the conditions of the cells themselves are still a major concern and not fit for human habitation, as supported by previous external inspection reports, and the smoking issue is still a huge concern to the Board.
- The conditions at Fairbanks prison have been improved immensely: there has been air conditioning installed and new furniture provided, which has enhanced the standard of living for prisoners and staff.
- The ERU is still well-maintained and is in good condition and prisoners there had very few complaints other than some were not able to be placed on ROTL and provided work and that there is no adequate gym facility available to them.

**3. PURPOSEFUL ACTIVITY: Are prisoners able, and expected, to engage in activity that is likely to benefit them?**

- There are several educational and vocational courses to take advantage of at Northward. However, throughout 2020 due to COVID-19 prisoners had reduced access to the various activities and educational programmes. Notwithstanding, the Director has advised the Board that despite the inevitable reduction in services his team still managed to deliver many hours of purposeful activity including the introduction of new initiatives to support family contact.
- One of the new courses provided to prisoners was by the National Centre for Construction, Education and Research ("NCCER") supported by Inspire Cayman. There were 13 prisoners enrolled on this programme including some prisoners on the ROTL programme.
- Prisoners at Fairbanks still do not have the same variety of purposeful activities to choose from as the prisoners at Northward. The classes are much fewer and there have been complaints by prisoners that some are inconsistent, due to frequent cancellation of classes.
- Also, during 2020 the Salon was closed, the Board understands due to staffing issues.

- Both prisons have a functioning gym that prisoners can use as they will. Northward gym closes at 4pm most days causing some issues for the prisoners working who are then unable to exercise.
- There is still no gym facility at ERU and prisoners do not have the ability to go off site to use a community gym anymore. Several prisoners at the ERU have complained to the Board about this previously and it still remains an issue. The prisoners at the ERU have one donated gym bike and a few weights for use outside the building.

**4. REHABILITATION AND REINTEGRATION: Are prisoners supported to maintain and develop relationships with their family and friends? Are prisoners helped to reduce their likelihood of reoffending and is their risk of harm managed effectively? Are prisoners prepared well for reintegration into society and are they provided with adequate social support when they are released?**

- During 2020 multiple prisoners informed the Board that they found it difficult to maintain relations with family and friends due to COVID-19 and the lockdown period when visitation was not allowed. However, they were able to maintain contact via telephone and Zoom calls.
- The re-entry team is still a big part of the rehabilitation process getting the prisoners to work in their daily routine.
- The Release on Temporary License (ROTL) programme is available to those eligible, to help with reintegration into society providing work and living in the rehabilitation unit during this time. The qualifying criteria for this programme still remain the same as outlined in the previous report and the Male ROTL prisoners are still housed at Enhanced Reintegration Unit (ERU). However, the female prisoners still do not have equitable access to the same provisions as their male counterparts for their ROTL programme, for example, they do not have a dedicated building.
- As at December 31<sup>st</sup> 2020 only 9 prisoners were housed at ERU, of which only 6 had work provided due to the pandemic.
- The re-entry of prisoners into society is still a concern to the Board and prisoners have also expressed their concerns in not being able to be employed after their release back into society as a result of the stigma attached to them being imprisoned. The Director advised that another issue is that of prisoners not being able to open a bank account upon release.

**APPLICATIONS FROM PRISONERS**

A confidential Prisoner Application process has been set up for prisoners to request support from the CIIMB. During the lockdown period, due to the pandemic, prisoners had the option to speak with the Board via zoom for any requests or complaints. During this time, the Board spoke with a total of 15 prisoners.

- Total number of Applications received from prisoners: **27 (Small numbers due to COVID-19)**
- Key observations/themes/responses: Of the Applications received the three areas of concern that generated the most applications were:

1. Sentence Management inc. HRU, ROTL, Conditional Release, release dates, re-categorisation (5 applications),
2. Family, Visits, Mail and Phone (4 applications), and;
3. Staff/prisoner concerns including bullying (4 applications).

## **MAIN AREAS FOR DEVELOPMENT**

### **To the Ministry:**

1. The CIIMB is still concerned with the current arrangements to house juvenile offenders at the adult male prison. As it stands now juvenile offenders are housed in the same building with adult prisoners, in a separate annex of the building, however this doesn't always prevent interactions between juveniles and adult prisoners. Also, during the lockdown period a juvenile was housed in the High Risk Unit (HRU) due to the dedicated juveniles annex being used as a COVID-19 isolation area. The HRU houses some of the most volatile and high risk male prisoners and the juvenile was placed in this same environment for over 4 months. The Board feels that every effort should be made to ensure that all juvenile offenders are kept separate and apart from all adult prisoners, while ensuring that they feel safe. In addition the Board is concerned about the juveniles not having full access to structured support services, such as counselling, religious services, education and purposeful activities during their time in custody. Although these services are available to juveniles, the Board has witnessed, and been informed by juveniles in custody, that there can be issues with these services being provided on a timely and/or regular basis, and this is partly due to segregation issues and having to work juveniles access and schedule around the adult inmate population.

**Does the Ministry have any plans for the provision of a purpose built facility for juvenile offenders and programmes that cater for their educational needs?**

2. Another main area of concern is the lack of access at both prisons for people with physical disabilities, both prisoners and visitors.

**Can the Ministry please advise if there are any plans to make the prisons more accessible to people with disabilities?**

3. The Board is still concerned about prisoners with severe mental health issues, who could pose a threat not only to themselves but to others. Many of these prisoners seem to require specialized treatment, which the prison staff is unable to provide.

**Can the Ministry please provide an update on the current plans for dealing with prisoners with mental health issues as this continues to be a major concern?**

**To The Director of Prisons:**

4. The CIIMB is still concerned about the issue of smoking at HMP Northward which the Board Feels is potentially impacting the health of all those who work inside the Prison. **Can the Director please provide an update on the progress and current plans proposed for working towards a smoke free prison service, as this continues to be a major concern?**
5. The Board is concerned that there is lack of equal opportunities for female prisoners in terms of purposeful activities and vocational training.  
**Can the Director please advise if there are any plans to ensure that equal opportunities will be provided for female prisoners as are provided for the male prisoners in regards to purposeful activities and vocational training?**

**IMPROVEMENTS NOTED OVER THE MONITORING PERIOD:**

- Continued repair work and maintenance at Northward improving overall appearance of the facility.
- Renovation started on outbuilding offices at Northward.
- Introduction of new certification opportunities in VT (vocational training) at Northward Prison adding to the educational selection for prisoners and a new qualification available with NCCER through Inspire Cayman.
- An upgraded communications and CCTV system were installed throughout.
- Officers now wear body cams for added security.
- Systematic installation of A/C machines across a variety of areas.
- Some new electronic gates fitted across certain areas for added security.
- Replacement of Emergency Generator at Fairbanks and to administration area at Northward.
- Delta wing and HRU were painted both indoors and outdoors and new toilets and shower heads were installed.
- New fans and security lights installed in Delta wing.
- 3 new vehicles acquired (1 for Fairbanks, 1 for security and 1 used for escorts).
- Scanner installed for checkpoint.
- iPad and Laptop acquired for virtual visits.
- New mattresses purchased for prisoners.
- 3 Flat screen TVs installed in Delta wing.
- Repair of leaks to Alpha wing and Charlie wing roofs.
- Renovation of B dorm in Alpha wing.
- Mental Health Awareness training for all prison staff.
- The kitchen at Fairbanks became operational early 2020 and is now supplying meals to prisoners at Fairbanks.
- Replacement of windows and several doors at Fairbanks.

- A/C now installed throughout the Fairbanks estate.
- Major repairs made to the roof at Fairbanks.
- New stove purchased for the Fairbanks kitchen.
- New sofas, table and chairs at Fairbanks.
- Donated gym equipment for Fairbanks gym and one exercise bike for ERU.

## **A4-Description of the Prison Facilities Monitored**

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Her Majesty’s Cayman Islands Prison Service was opened in 1981 to secure persons committed to serve prison time by the Cayman Islands Judiciary.

Responsibilities of the service include taking care of all adult and juvenile offenders in custody, as well as ensuring that court orders are followed and community standards upheld. In addition to public safety, the Prison Service is also committed to providing opportunities for all prisoners to rehabilitate themselves, improving their chances of a positive life after release.

Her Majesty’s Cayman Islands Prison Service consists of four facilities. HMP Northward is a category C facility also holding category A, B, C and D prisoners. The facility experienced a riot in 1999, when A Wing, B Wing, Eagle House (which held female prisoners) and some ancillary buildings were set on fire. These buildings were mainly repaired and brought back into use. HM Prison Fairbanks, formerly an immigration centre, came into existence as a female establishment as a direct consequence of this. In 2019 two new units were established: a new Juvenile unit for males, at the HMP Northward Prison site, and an Enhanced Rehabilitation Unit (ERU) for males, located at Fairbanks. During 2020, from the outbreak of the pandemic, the Juvenile wing was used as an isolation unit for prisoners on remand entering the prison as a precaution due to Covid-19.

Her Majesty’s Prison Northward provides services to convicted and pre-trial adult male prisoners. Convicted and pre-trial, young juvenile male prisoners are held in the Juvenile unit, which has been segregated at the back of Charlie wing on the Northward site.

Her Majesty’s Prison Fairbanks provides services to convicted and pre-trial female adults.

The name of the Director of HM Prisons Service is: Steven Barrett

The numbers of Prisoners held (as at Dec 31st, 2020):

<b>PRISON FACILITY</b>	<b>NUMBER OF PRISONERS HELD DECEMBER 2020</b>	<b>CERTIFIED NORMAL ACCOMMODATION NUMBERS</b>
HMP Northward	183	124* (Certified Normal - Single Cell Occupancy) 230* (Operating Capacity) <small>*These figures do not include HRU</small>
The ERU for Male Prisoners	9	11 Reduced from 22 to reflect single cell Occupancy
Juvenile males unit at HMP Northward	0	0 (Due to the pandemic the Juvenile wing was used for isolation purposes)
HMP Fairbanks	13	32 (with bunk beds)

This report does not address the detention facilities maintained by the Immigration authorities, nor police detention facilities, the Board having been instructed that such facilities fall outside of the initial scope of the CIIMB’s work, as still no such agreements are in place.

The numbers of Prisoners held per wing (as at Dec 31st, 2020):

<b>Wing</b>	<b>NUMBER OF PRISONERS DECEMBER 2020</b>
Alpha	31
Bravo	49
Charlie	26
Delta	35
Foxtrot	29
Echo (Closed)	0
HRU	13

The number of prisoners held, by Category (as at Dec 31st, 2020):

<b>PRISONER CATEGORY</b>	<b>NUMBER OF PRISONERS HELD</b>	
	<b>2020</b>	<b>2020</b>
	<b>HMP Northward</b>	<b>HMP Fairbanks</b>
Category A	7	0
Category B	107	6
Category C	50	5
Category D	19	2

Category Descriptions:

A = Prisoners whose escape would be highly dangerous to the public, the police, or the security of the State and for whom the aim must be to make escape impossible.

B = Prisoners for whom the very highest levels of security are not necessary, but for whom escape must be made very difficult.

C = Prisoners who cannot be trusted in low security conditions and who are likely to escape.

D = Prisoners who present a low risk; can reasonably be trusted in low security conditions and for whom low security conditions are appropriate.

During the lockdown period the number of prisoners released from prison was 26 using executive powers and remission of sentence.

The number of deaths in custody (as at Dec 31st, 2020):

<b>Death In Custody</b>	<b>2019</b>	<b>2020</b>	<b>2019</b>	<b>2020</b>
	<b>HMP Northward</b>	<b>HMP Northward</b>	<b>HMP Fairbanks</b>	<b>HMP Fairbanks</b>
Death In Custody	1	0	0	0

Staffing Levels:

Uniform Staff in Post (by category/band/grade)	2019	2020	2019	2020
	HMP Northward	HMP Northward	HMP Fairbanks	HMP Fairbanks
Director	1	1		
Deputy Director	2	2	1	1
Unit Managers	7	7		
Supervisors	16	16	2	2
Prison Officers	100	106	13	12
OSG/Prison Officer Trainee	6	0		

Services to the prisons were provided and managed by the following partners:

SERVICE PROVIDER	SERVICES
<b>Northward</b>	
Health Services Authority (HSA)	Health Services
Department of Community Rehabilitation (DCR)	Probation
Island Universities	Education
Department of Environmental Health (DEH)	Education and Work Opportunities
Individual Volunteers	Education and Religious Services
Private Companies	Education and Work Opportunities
<b>Fairbanks</b>	
Health Services Authority (HSA)	Health Services
Department of Community Rehabilitation (DCR)	Probation
Department of Environmental Health (DEH)	Education and Work Opportunities
Individual Volunteers	Education and Religious Services
Private Companies	Education and Work Opportunities
<b>ERU</b>	
Health Services Authority (HSA)	Health Services
Department of Community Rehabilitation (DCR)	Probation
Department of Environmental Health (DEH)	Education and Work Opportunities
Private Companies	Education and Work Opportunities

## **B-Evidence from the Board’s Monitoring Activities in 2020**

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### **B1. SAFETY**

#### **HMP Northward (including ERU and Juvenile Wing)**

##### Reception and Induction

The intake of new prisoners at Reception as has previously been observed by the Board continues to be fair and humane. The processing is done in a cordial and respectful manner and staff ensure that prisoners are provided with the necessary personal items they would need such as prison clothes, hygiene materials, sleeping gear etc.

Once they are processed and assigned to their cells, they are then escorted to their respective Wings where an Orderly gives them further assistance.

##### Managing Behaviour (Encouraging positive behavior, Adjudications, Use of force, Segregation):

- It is noted by the Board that the wing for segregation and punishment in Northward is still the High Risk Unit or “HRU”. Prisoners can be placed in segregation for various infractions or to be monitored on an Assessment, Care in Custody and Teamwork instruction, or “ACCT”, if it is deemed they pose a threat to themselves or others or are at risk of suicide. During the lockdown period this unit was also used to house the juvenile prisoners, as due to the restrictions and precautions imposed by the pandemic, the juvenile wing was used as an isolation unit for new prisoners entering the prison. The Board was advised of this by prison staff and it was also witnessed by the Board.
- The Board has also witnessed HRU being used as a holding place for vulnerable prisoners who are placed there for their own safety. The Board is concerned that HRU is being used to house these vulnerable prisoners instead of a specialist unit. While the Board recognizes that this is done for the protection of those vulnerable prisoners to keep them safe, it is also not ideal to keep them in such restrictions for a long period of time. However, with the lack of a dedicated vulnerable prisoner wing, the Prison management seems to be left with no other options.
- The Board has observed that there is no adequate fire exit from the HRU. Although there are 2 exit doors, none of these lead directly to the outside. In order to reach the outside HRU prisoners must exit HRU into Delta wing downstairs and exit the building through the Delta wing fire exit.

##### Security:

- The Board is pleased to report the installation of 4HD CCTV throughout the prison estate. The decision was made by management to upgrade and install a new CCTV system following a lightning strike that affected most of the old CCTV system and caused malfunctioning of the CCTV cameras throughout the prison.

- In addition to the new CCTV system, the Board has also observed that prison officers are now wearing body cams on their uniform for added security.

The Board has observed that there has now been work completed on the upstairs gate lodge leading to security, which had previously been condemned several years ago due to the concrete slab collapsing. Although this safety concern has now been addressed the overall condition of the area is still not in good condition i.e. there are patches of plaster peeling off and some damp observed.

- On January 28<sup>th</sup> 2020 there was a major 7.7 earthquake that shook the Cayman Islands. Prior to this event there was no earthquake procedure in place. However, such a procedure has since been put in place throughout the prison estates, as advised by prison management.

Safeguarding (Suicide and self-harm prevention, protection of adults at risk):

- During the reporting period Echo Wing, which can house up to 4 prisoners, was used as a vulnerable prisoner wing. The Board was advised by officers that the prisoners housed here suffered from mental health issues. It is noted that air conditioning has been installed in this wing, which is a great improvement to the living conditions of those housed there.

**HMP Fairbanks**

- The Segregation Unit at Fairbanks can house two prisoners and has a separate toilet and shower facility. This unit is also used to house prisoners with disabilities due to the shower being fitted with a rail to assist with physical disability. This unit has also been used to accommodate those with mental health issues and those who are seen as more vulnerable, as advised by prison staff. However, due to the pandemic this unit was used as an isolation unit for new prisoners entering the prison prior to being tested for Covid-19.
- In 2019 the Board was informed that there had not been a fire drill at Fairbanks Prison, and upon enquiry it was confirmed by management that there still had not been any fire drill during the year 2020. This is of concern to the Board should such emergency situations arise. It has, however, been observed by the Board that emergency fire equipment is available, such as fire extinguishers in the kitchen area, and the Board was informed by management that these are tested annually.
- Female prisoners complained about how events were dealt with by prison staff during the earthquake on January 28<sup>th</sup> 2020 and the Board was concerned to be advised by staff that there was no earthquake policy in place. However, the Board has since been advised by prison management that an earthquake procedure has now been put in place.

**B2. RESPECT**

**HMP Northward (including ERU and Juvenile Wing)**

Staff-prisoner relationships:

- On the whole interactions have been observed by the Board to be cordial and prisoners are usually treated with respect. There has been an incident observed by the Board when a prisoner was restrained by officers and one officer’s clothes appeared to be wet. After speaking with the prisoner and the officer involved the Board was informed that the prisoner had thrown bleach onto the officer’s clothing and had had to be forcibly restrained. Upon following up on this incident, a few days later, the Board was concerned to note that upon request the Use of Force paperwork was not provided.
- In addition, on a few occasions the Board has witnessed prison officers shouting at prisoners in a manner that seemed disrespectful. However, this is not a frequent occurrence.

Use of Force:

NUMBER OF TIMES FORCE USED			
2019	2020	2019	2020
HMP Northward	HMP Northward	HMP Fairbanks	HMP Fairbanks
4	7	0	0

These Figures were provided by prison management and there is noted an increase in 2020 from 2019.

Daily Life (Living conditions, residential services, prisoner consultations, handling of complaints, legal needs/rights):

- By the end of this reporting year the Board observed more improvements made to the overall look and state of the inside of the prison and its outer walls, such as the painting of walls and minor refurbishments. There has also been a considerable effort to improve pest control, in terms of dealing with the previous termite issue and the serious roach infestation that was mostly in Delta wing, by bringing in a professional pest control service regularly. Officers and prisoners report that the pest issue is now much improved.
- The general state of prisoner accommodations continues to be an issue, with cells having poor natural light and ventilation. Members of the Board have noted that dustbin liners are still being used as window covers, or makeshift shower curtains in some wings. It has been observed by the Board, however, that Foxtrot and the enhanced wing on Charlie wing are considerably better maintained, ventilated and lit than the other wings, with good ventilation or air conditioning, windows in good condition and adequate lighting.
- Air conditioning is now systematically being installed throughout the prison estate as witnessed by the Board. During 2020 it was noted that Foxtrot, Charlie (therapeutic wing), Bravo and Echo wings now all have working air conditioning, which has greatly improved the comfort and quality

of living conditions of the prisoners. Management has also advised that they intend to fit air conditioning in the rest of the estate and have been fitting one wing at a time.

- There are still issues with the showering and toilet facilities in some wings. While these facilities are adequate on some wings, such as Foxtrot, on most other wings the Board has observed shower heads missing and broken tiles, toilets that do not flush or that have no covers. While the facilities are sometimes inadequate it is noted that prisoners are regularly provided with toilet roll, soap and oral hygiene equipment and laundry is done twice per week to help them maintain personal hygiene and sanitation. The Board has also observed that the ceiling and electric wires that were hanging over the shower room in Delta wing have now been repaired and placed in an appropriate light fixture. The Board has observed that there is also considerable work being done at Bravo wing to improve the toilet and shower facilities. New plumbing fixtures have been put in place to replace those that were leaking on Bravo.
- Officers and prisoners have reported to the Board that when it rains water leaks through cracks around some window frames. While there has been an effort to replace and/or improve the windows across much of the prison estate, there still seem to be issues with leaking in bad weather. It is, however, noted that improvements have been made to the roofs on several wings where prisoners had complained of leaking, as advised by prisoners and staff.
- The prisoners are provided with 3 meals per day from the kitchen. One area that is still of concern to the Board is that some wings lack an association room to sit down and eat their meals, such as Delta, and the Board has often observed prisoners eating in their cells or in corridors. This is not only uncomfortable for the prisoners, but also unhygienic and could cause pest infestation issues.
- The Board has noted that there continues to be an issue with prisoners smoking throughout Northward prison and inside their cells, despite the fact that the Board was advised that a smoking cessation programme was due to start July 2019 to make Northward a smoke free prison by 2020. The only wing in the prison that is smoke-free is the therapeutic area in Charlie wing, where prisoners have to be non-smokers to reside. Throughout all other wings the smoking inside still continues to be an issue. The Board is still concerned for the other prisoners, staff and Board members coming into contact with the smoke and the effect this could have on their health. The Board is also deeply concerned to observe officers giving prisoners cigarettes.
- Although there is still no smoking cessation programme in place at Northward, there continues to be a substance use treatment programme through the National Drug Council, which continues to be delivered to prisoners. Unfortunately, prisoners still have access to getting illegal drugs into the prison. It was reported that prison staff intercepted 27.5 lbs of ganja the vast majority of which was thrown over the fence. During 2020, the prison conducted over 442 drug tests of which 100

(22.6%) were tested positive for ganja. The Board believes that this situation will continue as long as the configuration of the prison remains as it is where there is easy access to drugs by prisoners.

- The Board has continued to receive complaints from prisoners concerning inadequate facilities to store their valuables and inadequate protocols for securing their possessions. Several prisoners have complained to the Board regarding this issue. Theft of property and lack of secure storage has been noted as an area of concern by the Board.
- The juvenile wing located at the back of Charlie wing in Northward is segregated from the rest of the adult population and can now house up to 6 male juveniles. However, this wing was used as an isolation wing for new prisoners coming into prison during the pandemic prior to them being tested for Covid-19. During this time it was observed by the Board that one juvenile was placed in HRU to try to maintain segregation from the adult population.
- The ERU accommodation facilities have been observed by the Board to be more than adequate in all areas of cleanliness and hygiene, space, furnishings, ventilation and are air-conditioned. One area that could be improved upon is storage for prisoners' belongings e.g. drawers, as prisoners were using the floor to pile up their personal items. Some prisoners also complained to the Board about the lack of access to a fully functioning gym at ERU, however, there is one donated exercise bike and a few weights outside the building.

Equality, diversity and faith:

- The Board was advised by the prison Chaplain that at the end of 2020 she was retiring and a replacement was being sought.
- The prison has an onsite Chapel and until December 2020 they had a Chaplain who conducted services and ceremonies for the prisoners of Christian denominations. The prisoners who attended spoke highly of the services provided at the Chapel and greatly respected and appreciated their Chaplain.
- The Board was advised that there are still no multi-faith services that take place and there is no multi-faith room, but a religious leader of a prisoner's specific faith can be called for upon request.
- The ERU still does not have a visiting Chaplain or multi-faith room. This is something that prisoners have discussed with Board members which they think could enhance their experience and rehabilitation at the unit.

### Health, well-being and social care:

- During visits the Board observed that there are still currently little to no facilities in place for prisoners with disabilities. There are no specially adapted bathrooms or showers for disabled use and there is a lack of wheelchair access throughout the prison.
- In 2019 the Board was informed by the clinic staff that both the clinic and the dental surgery did not pass their 2019 inspection by the Health Commission, due to structural issues and lack of a fire exit. It has been observed by the Board and confirmed by clinic staff that work has since been done to remedy this issue.
- The Board was informed by the visiting dentist that the Dental clinic was treated for pests and now is termite free. There is, however, still no fire exit in case of emergency and he advised that the equipment they use, such as the mobile suction unit, is outdated and proves problematic as it is not self-contained on the outside and must be wheeled around in a small space with wires trailing the floor, which is a hazard.
- The Board was informed by clinic staff that the clinic is not open 24 hours per day and is closed on weekends. The clinic is staffed during normal office hours and appears to be sufficiently equipped to deal with the basic health needs of prisoners. First aid kits are kept on each wing for any minor incidents that may occur outside opening hours.
- One area that is still of concern to the Board and to clinic staff is that of medication handling and distribution. The Board was informed by wing officers and clinic staff that medication is stored and distributed on each wing by prison officers, who have no training in this area. The Board has also observed medication on various wings being stored in an unsecured place with no apparent organized system. Clinic staff advised the Board in 2019 that there had been plans to hire a pharmacy assistant to assist with medication handling and distribution. However, the Board was informed by clinic staff that no pharmacy assistant has yet been hired.
- In regards to health, the main area still of concern for the Board is that of inadequate facilities and training for dealing with prisoners with mental health issues. The Board was informed by the Director that there were currently 25 persons on the list of the Psychiatrist and that there could be others as well with undiagnosed mental health issues. The Board was informed that during 2020 some training for prison staff had taken place in this area. However, there is still no formal treatment for these prisoners ie. a formal vulnerable prisoner wing, or treatment facility to care for prisoners with mental health needs. The sole place available within the prison for emergency mental health watch is the HRU, which is used for punishment and segregation. This is by no means an acceptable alternative given the severity of some of the mental health issues officers are expected to deal with. The Board understands that an

investigation into the mental health problem in the Cayman Islands prisons was done by a UK expert in this field but the Board was not informed of the outcome of this investigation.

- In 2019 the Board was advised by the visiting psychiatrist that there is a written care plan in place for each prisoner with mental health issues and this is partly communicated to clinic staff for issues they need to be aware of. Due to confidentiality concerns she advised that this plan is not communicated with the psychologist or counsellors in the prison and there is no collaboration between them in their treatment of the prisoners with mental health issues. This still continues to be an issue and is of concern to the Board.
- It is still the Board’s opinion that Prisoners with serious mental health issues do require better facilities and support than is currently being provided. However, the Board has observed that there is one psychologist and 3 correctional counsellors on staff, who are fully qualified and regulated by the Health Commission. They deal with the prisoners’ general mental health needs on a daily basis. The prisoners can request to see a counsellor or the psychologist at any time and will be given an appointment within 24 hours, but usually the same day.
- Prisoners at the ERU advise there is no on site clinic, or nurse. This would have to be arranged upon request, on a case by case basis.

**HMP Fairbanks**

Staff-prisoner relationships

- It has been noted by the Board that relations between staff and prisoners are still not consistently good. Prisoners have complained several times of bullying and have advised the Board of these issues through zoom interviews and applications to the Board.

Use of Force:

	<b>NUMBER OF TIMES FORCE USED</b>		
<b>2019</b>	<b>2020</b>	<b>2019</b>	<b>2020</b>
<b>HMP Northward</b>	<b>HMP Northward</b>	<b>HMP Fairbanks</b>	<b>HMP Fairbanks</b>
4	7	0	0

These Figures were provided by prison management.

Daily Life (living conditions, residential services, prisoner consultations, handling of complaints, legal needs/rights):

- There are 3 dormitory style accommodations for prisoners and a Segregation Unit. The Board has observed that there is now air conditioning in the dormitories and common area, which has resolved the heat issue inside the prison and made the living conditions much more comfortable for both prisoners and staff.
- The Board observed that there is a fully functional kitchen at this facility. Usually all meals are now prepared at the prison, however, the Board was informed by management that some days this is not the case when there are low staffing issues and in these instances the meals are delivered from Northward. In addition, the Board observed that the kitchen manager tries to cater to all needs and dietary requests from prisoners; however, there have still been some complaint about the variety and lack of healthy choices sometimes from a few prisoners.

Equality, diversity and faith

- The visitor's room as you enter the prison was still being used, during the reporting period, for services and other activities. The Chaplain provided Christian services. No "other-faith" church services were provided.

Health, well-being and social care:

- There is a small medical room used by the visiting nurse located inside the main reception area and a secondary location inside the main accommodation that dispenses medication. There is a nurse who visits three times a week, and it was observed by the Board that prisoner medication is stored in a safe and secure manner.
- There is still a visiting psychiatrist and psychologist, who visit weekly. Counsellors are also available upon request for prisoners' general mental health needs.
- There is still no wheelchair access to the main bathroom and no rails fitted to assist those with disability. The Board observed that there is one shower adapted for disabled use in the segregation unit fitted with a rail. The Board is concerned about the lack of adequate provision made for wheel chair access. In addition, the Board was informed by management that the segregation unit, which has the shower adapted for disability, was being used as an isolation unit for new prisoners entering the prison prior to their Covid-19 test.
- During this reporting period, the Board observed that there is still what looks like presence of mould in areas of the prison, including the gym and classroom. The ceiling in the gym still had patches of damp visible by the end of the reporting period. The Board is concerned about the possible issue of mould in the prison which impacts the health of all concerned.
- The main area of concern with regards to health is still that of mental health. The Board received complaints from prisoners about the disturbance and abuse they receive from other

prisoners with mental health issues and one prisoner in particular with serious mental health issues who had to be segregated from the general population. The Board has observed that there are no facilities available for prisoners with mental health issues and limited support available. The Board considers this to be a major concern at both prisons and the issue of prisoners with mental health issues needs to be addressed urgently.

### **B3. PURPOSEFUL ACTIVITY**

#### **HMP Northward (including ERU and Juvenile Wing)**

- Purposeful activity includes: time out of cells and involvement in constructive day-to-day activities (exercise, sports, library services, other activities that support rehabilitation, re-socialisation and reintegration).
- At HMP Northward the prisoners are still out of their cells between 6:45 am and 11:45 am then 1:15 pm to 9:15 pm. During these times prisoners have the opportunity to take part in the different activities that are available.

#### **Education, skills and work activities:**

- Overall it has been observed that there has been much improvement in the educational and skills development opportunities at Northward Prison since the last report. Staff advised that previously vocational courses were offered to Caymanians only, however, presently they are offered to all prisoners. It has been observed that inmates are highly motivated as a result of this change. The smart TVs are being fully utilized in enhancing the teaching and learning within the varied disciplines. Twelve new computers were ordered over a year ago to facilitate online courses which currently have 40 prisoners registered and waiting. These computers were still waiting to be installed.
- Staff advised that thirteen prisoners gained entry-level certification in the field of Plumbing, Electrical, Carpentry, Auto Mechanics and Air Conditioning. These prisoners also completed a thirteen module foundation course known as “Tools for Success”. A television monitor is mounted in the education building to display courses being offered.
- The Board observed that the computer room is being upgraded. New computers are on order to replace the outdated ones in the lab. The computer lab serves as a general classroom for business and computer related subjects. Class sizes range between 5 and 10. To date over 50 prisoners completed one or more online courses.
- Combined disciplines are utilizing the electrical classroom as they work on core courses for their foundation certificate. Staff advised that there is a 100% pass rate in the core subjects as of December 2020.
- The Board was informed that the Auto Mechanics programme received a generous donation of ten motor vehicles from Happy Motors, which has the potential to enhance the programme.
- The Board observed that some prisoners participated in the construction of items such as: park benches, tables, garbage bin holders, card tables, etc. These items are sold to the public.

- The Board noted that work was being done in the kitchen to upgrade the physical structure on a continuous basis. However, leaks and mould are still obvious in some areas. Some staff and kitchen helpers were observed not wearing masks or gloves while preparing food. A new manager was hired to operate the facility but left shortly after the COVID19 outbreak.
- The Board was advised by staff that the gym is fully utilized. On average 15-20 prisoners per day use the Gym during the week. However, the instructor said there is a need to upgrade the old equipment as it could prove dangerous to the prisoners.
- The Board was informed by the farm manager that the proposed expansion of the farmland has proven challenging in the given location since the area is prone to flooding. The farm continued to grow a variety of vegetables for local consumption. They also have a variety of fish and live stocks.
- The Board was informed by the Library Orderly that the library books are outdated, there is a lack of working computers and the library is under-utilized with an average of 3 inmates per day as a result.

#### **ERU**

- The Board was informed by staff that at the time of writing this report there were 9 prisoners housed at the ERU. Of these six were employed. No other programmes or activities are provided on site like they are in the prisons. However, those prisoners who started educational programmes while at Northward have had the opportunity to continue them after transfer to the ERU and transport was arranged to transfer them between the two facilities.

#### **HMP Fairbanks**

- At Fairbanks the Board has observed some inconsistencies with classes, with prisoners still complaining about there being few classes and the classes that are being held are infrequent or sometimes cancelled on short notice.
- The Salon became operational in August 2019 and cosmetology classes were held Wednesdays, Thursdays and Fridays from 9am – 4pm. There were 8 prisoners in the programme, however, this program is no longer running due to the staffing issues, as advised by staff.
- The Board was informed by prisoners that there is mould in the gym after the leaking roof was repaired last year and upon observation there does seem to be what looks like damp patches on the ceiling/walls and what seems to be a smell of damp. There is still no formal instructor at the gym. However, there is one officer who is a trained instructor who assists in this area on

her shifts on duty. The Board observed that there is also some new equipment that has been donated to the gym.

- The Board was informed by management that there are currently no certified courses that are running at Fairbanks prison. There are some courses that are run in IT and Business by the education staff, however, these do not give the prisoners a qualification or certification at the end of the course as it stands. Prisoners have complained that the courses held are few and complain about inconsistency and infrequency of some courses and also the lack of qualifications granted that they can use for rehabilitation and job prospects upon release. Both prisoners and staff alike have complained that the female prisoners do not have the same educational opportunities as the male prisoners and that there is a huge inequality in this area. The male prisoners have access to certified courses giving them a qualification upon completion through the NCCER and Inspire Cayman. This opportunity, however, is not available to the female prisoners.
- The Board was informed by staff that computer classes are held once per week, however, there was still an issue with computer access despite the prison having received several new PCs by the end of 2020. Seven new computers were installed but the teacher and prisoners are still having difficulties accessing the programmes.
- Art and sewing classes were being conducted by an officer as a hobby rather than following a set curriculum. Five prisoners participated in these classes.

#### **B4. REHABILITATION AND RELEASE PLANNING**

##### **HMP Northward (including ERU and Juvenile Wing)**

##### **Children and families and contact with the outside world:**

- The prison has several programmes in place to assist with the establishment or rebuilding of family ties for prisoners. The weekly visitors programme, the scheduled Family Day and the Release on Temporary License (ROTL) programmes all support this. The Board was informed by the Director that during the lockdown and COVID-19, there were some disruptions to the programmes for several months. Once clearance was given for visitation to begin, families were able to visit the prisoners. However, strict COVID-19 protocols were put in place for visitors to follow, among which was weekly COVID-19 testing for all visitors. Some prisoners complained about the rigid weekly testing their family members had to do.
- There is a regular visitors' programme in place. Family and friends are allowed to visit 2 times per week for 30 minutes per visit. However this was impacted by COVID 19 for several months and so the prisoners were allowed to talk to their families using skype or zoom. The Board was informed by some prisoners that the time for visits is too short and prisoners complained to the Board that they have no privacy in speaking with their visitors. The Board has observed that the visitors' room is brightly painted and with good lighting. It has also been observed by the Board that the room is small for the accommodation of prisoners and the number of visitors allowed.
- The Board was informed by a senior officer that children are allowed to visit their incarcerated parents. However, due to the requirement for anyone visiting to have a weekly negative Covid-19 test, there are fewer child visits currently taking place.
- The Board was informed by a senior officer that prisoners usually have the privilege of visiting sick relatives in the hospital or attending the funerals of loved ones. However, due to the pandemic these visits are currently not allowed for health and safety reasons. The Board was also advised that prisoners' special license for other visits to home have also been revoked currently due to the pandemic.
- Prisoners still had regular access to telephone communications. There are telephones on every unit with three units having 24 hours service. Each prisoner has an assigned phone number that relatives can top –up with minutes. During lockdown, due to the pandemic, prisoners were also given access to do zoom calls with family in the absence of being able to receive visits in person.

### Rehabilitation and Reducing Risk of Reoffending:

- The Board, in speaking to officers in the Re-entry Department, was informed that planning for the prisoner's release begins on their arrival at the prison through the reception programme and ends when the prisoner is released and that prisoners have a case plan and are assigned to case managers, who are probation officers. The Board was told that individual assessment is done by the case managers and that each case manager has a case load of 30-40 prisoners, which makes for a heavy case load. In addition the Board understands that each prisoner also has a designated officer advisor with a case load of approximately 10-1 and the officer works with the individual prisoner and advises on training courses, encouraging participation and generally keeping up with the prisoner's progress. This process still remains the same.

### Support to achieve targets:

- The Board understands that each prisoner gets an outline and works towards achieving targets set, supported by their officer advisor and the various other professional staff members who work with them to achieve these targets.

### Intervention services:

- Prisoners continue to have access to a clinical team, who provide individual as well as group counseling. The team employs the use of evidence-based programmes proven to work for prisoners who will benefit from the programmes and make adaptations where necessary. Entry for some programmes is through referral as part of case plan, others are freewill/choice. There are several psycho-social activities that take place weekly. These programmes are used to help prepare prisoners for re-entry.

### ROTL Programme (ERU):

- The Release On Temporary License (ROTL) programme is an important part of the Prison's rehabilitation strategy and resettlement journey for the prisoners.
- The Board was informed by staff that by the end of the reporting period there were 9 prisoners in the programme housed at the ERU centre in George Town. There were no female prisoners on the ROTL programme at the end of the reporting period.
- Since a change in management of this programme this year, there have been complaints from prisoners about the management of the programme and a lack of work opportunities for some prisoners. The Board was advised that the programme was stopped for a period during lockdown, due to the pandemic, and was restarted near the end of the year. However, three out of the 9 prisoners on the programme were still to obtain work.

- There is presently a group of 10 public and private partners who provide employment for prisoners. However, employment was impacted by COVID-19.
- A few prisoners have expressed their opinion to the Board that they would like to be able to look for their own employment during the ROTL programme, such as handing out résumés and finding own work, which they believe would help them rehabilitate and reintegrate better into society in the process. However, others have expressed the opposite, wanting the prison instead to take on the responsibility of finding the job placement. The prisoners cite setbacks, such as: access to the internet, mailing application forms and going for interviews as the reason for their preference. In addition, for those prisoners that have not been found work by the prison, some have voiced that they would like the opportunity to find their own work.

Managing Prisoners Finances:

- The Board was informed by staff that most prisoners have the opportunity to be engaged in purposeful activity, for which they receive a stipend. The prison assists prisoners in managing their savings by offering a compulsory and voluntary saving system. However, several prisoners have complained about the differences of the pay between different job types. In addition, jobs requiring special skills, such as building and construction, are given to prisoners with the necessary skill. A few prisoners doing a particular job have complained to the Board that the wage paid is small and needs to increase. In regards to these two points further investigation is to be done by the Board into the pay policy and if it is fairly applied.

**HMP Fairbanks**

- There is a visitor's room, which is also used for church services at the entrance to the prison. The visitor's room has sufficient tables and chairs for visitors and prisoners' needs.
- Calls can be made by prisoners in the telephone area located upon entry to the accommodation section of the prison, so they are able to keep in touch with family and friends on their vetted phone list.
- The Board was informed that there have been restrictions placed on visitation due to the Pandemic and family fun days and holiday events have not taken place in 2020 due to Covid-19. Family visits were granted provided the visitor has weekly Covid-19 tests and zoom calls were made available during the lockdown period when visits were prohibited for health and safety reasons.
- Opportunity for work engagement is still limited. Due to the size of the facility and number of prisoners, opportunity for full time employment is not possible for most prisoners and the fact that the work is part time, or infrequent is often reflected in the stipend prisoners receive, which was confirmed by the Deputy Director. She did advise, however, that there is some sort

of work available for every prisoner at the prison, even if it is on an ad hoc basis, due to the size of the facility.

- The Board also heard several prisoners’ complaints about lack of access to their probation officer. Some prisoners nearing the time they would become eligible for conditional release were concerned that they had not had communications answered from their probation officer and that their case was not being dealt with. The Board made DCR aware of these complaints.
- As provided by the Director of Prisons this table shows the recidivism rates for both males and females for 2019 and 2020 for prisoners who have been readmitted to prison within 2 years of reintegration into society. The numbers of readmissions for 2020 is lower than 2019; however, the Director advised this could partly be due to the lockdown period during the pandemic.

	RECIDIVISM RATES		
2019	2020	2019	2020
HMP Northward	HMP Northward	HMP Fairbanks	HMP Fairbanks
21 / 9.48%	13 / 15.85%	2 / 18.18%	1 / 16.67%

## Part C- Work of the Board

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### C1- Board Activities

The CIIMB meets monthly. The Director is invited when required to attend for part of the meeting, to inform the Board of developments in the prisons and to respond to current observations from the visits of members.

**Table 1- Board Statistics**

CATEGORY	NUMBERS
Number of Board Members at the end of the reporting period*	8
Number of Board Meetings Held	11
Total number of visits/hours to Northward	114/ 300
Total number of visits/hours to Fairbanks	35/ 44.25
Total number of visits/hours to the ERU	35/ 22.25
<b>Total Visits /hours All Facilities</b>	<b>184/ 366.5</b>

\*Note: 5 members resigned from the Board in 2020

### C2- The Applications Process

All detainees can ask any member of the CIIMB to help them with a request or issue. They can do this in writing. Forms to make confidential applications to the CIIMB are available on every wing of Northward, in the prisoner telephone access area at Fairbanks and in the entrance area at the ERU. Prisoners can place their forms in the CIIMB's locked boxes, which are cleared regularly by the CIIMB members. Prisoners can make a confidential application directly to the Chair of the Board by placing the form in a sealed envelope addressed to the Chair of the CIIMB. Prisoners can also speak directly to a member of the Board during their visits.

**Table 2 –Applications from Prisoners Submitted to the CIIMB Jan-Dec 2020**

	Category	Number of Applications Received Jan-Dec 2020
<b>A</b>	Accommodation	<b>1</b>
<b>B</b>	Adjudications	<b>0</b>
<b>C</b>	Equality, Diversity and Faith	<b>1</b>
<b>D</b>	Education, Employment and Training	<b>2</b>
<b>E</b>	Family, Visits, Mail and Phone	<b>4</b>
<b>F</b>	Finance and Pay	<b>2</b>
<b>G</b>	Food and Kitchen	<b>0</b>
<b>H</b>	Health and Sanitation	<b>3</b>
<b>I</b>	Property within this establishment	<b>3</b>
<b>J</b>	Property during transfer or in another establishment or location	<b>0</b>
<b>K</b>	Canteen facility	<b>0</b>

<b>L</b>	Sentence Management inc. HRU, ROTL, Conditional Release, release dates, re-categorisation	<b>5</b>
<b>M</b>	Staff/prisoner concerns including bullying	<b>4</b>
<b>N</b>	Gym & Leisure Facilities	<b>0</b>
<b>O</b>	Complaints System, Regime and Rights	<b>0</b>
<b>P</b>	Outside our Remit (ie. Legal)	<b>2</b>
<b>Q</b>	Misc.	<b>0</b>
	<b>CIIMB Applications</b>	<b>27</b>
	<b>Confidential Applications to the Chair</b>	<b>0</b>
	<b>TOTAL ALL APPLICATIONS</b>	<b>27</b>

**During and after lockdown the Board was prohibited from making visits and collecting applications from prisoners. However, during this time the Board was available via zoom upon request for prisoners to speak with and voice any requests or complaints. Between the periods April to September the Board took calls from 15 separate prisoners.**

### **C3- Our Board Members**

Mr Herbert Crawford (Chair)

Ms Dorothy Davis (Deputy Chair)

Ms Evette Burnell-Harris

Ms Olga Gourzong

Ms Lorna Lumsden

Ms Cheryl Myles

Ms Dahlia Miller

Mr Hugh Chin-Sin

### **Secretary:**

Nancy Lacasse, CIIMB Secretariat, Office of the Deputy Governor.

We thank the following former Board Members for their service in 2020:

1. Mr Hugh Lockwood
2. Mr Anthony Herzog
3. Ms Cassandra Morrison
4. Ms. Sharlene Brenkus

**Part D- Appendix I- Management Response to the Key Areas for Development, CIIMB 2020 Annual Report**

MAIN AREAS FOR DEVELOPMENT				
AREA FOR DEVELOPMENT	MANAGEMENT RESPONSE	PROPOSED ACTIONS	DATE	RESPONSIBILITY
1. Does the Ministry have any plans for the provision of a purpose built facility for Juvenile offenders and programmes that cater for their educational needs?	The scope of the terms of reference for a proposed new prison estate includes a requirement for facilities that meet the legal, emotional and educational development needs of juveniles who may find themselves in prison.	Complete the detailed design and costing of new prison facilities and, finalise the drafting of the Full Business Case (FBC).	End January 2022	Major Projects Office
	The Ministry is aware that the existing arrangements for supporting and enabling juveniles in custody are not appropriate. Wider discussion on alternatives to prison for this group will be underway.	Initiate multi-agency discussions on the extent of alternative provisions to custody. As appropriate, develop working group with a lead ministry identified, to address concerns.	End December 2021	Ministry of Home Affairs
	With specific regard to education provision, whilst the prison does provide a wide syllabus of educational programmes, we are hopeful that the recently signed Memorandum of Understanding with the University of the West Indies, will provide improved accessibility to specialized educational services.	Expanded educational opportunities has commenced, and continued resources will be applied to ensure consistent availability of educational programmes.	Ongoing	HMCIPS
2. Can the Ministry please advise if there are any plans to make the prisons more accessible to people with disabilities?	The limitations of the existing facilities with regard to compliance with a raft of building regulations is not lost on the Ministry. The needs of all individuals who may come into our prison system, including those with any form of disability, need to be met. Accordingly, this is also one of the elements of the end user requirements set out in the business case for any prison facility.  Given that retrospective alterations to the existing estate is not possible, HMCIPS therefore works closely with Health Service Authority partners and, on a case by case basis, assess each disability related care issue. This enables us to consider what reasonable adjustments we are able to make to ensure that individual needs are met.	Complete the detailed design and costing of new prison facilities and, finalise the drafting of the Full Business Case (FBC).	End January 2022	Major Projects Office
		Ensure compliance to relevant inclusion policies and legislation; and where there are limitations, propose any necessary policy and legislation.	Ongoing	Ministry of Home Affairs
		Continue individual assessments and the necessary adaptations to meet disability related needs, in partnership with Health Services Authority.	Ongoing	HMCIPS

<p><b>3. Can the Ministry please provide an update on the current plans for dealing with prisoners with mental health issues as this continues to be a major concern?</b></p>	<p>The Ministry is keen to ensure that the mental health needs of all of our citizens, whether they be in prison or the wider community, are met. A working group has already been activated to take forward recommendations to improve mental health arrangements across the criminal justice system, including places of detention.</p>	<p>Lead Ministry to be identified and implementation plan developed in collaboration with a range of multi-agency stakeholder bodies.</p>	<p>Ongoing</p>	<p>Ministry of Home Affairs</p>
	<p>Prison staff are trained in mental health awareness and within the prison Clinical Team there is a Mental Health First Aid trainer. Plans are being progressed to have all prison staff enrolled on the Mental Health First Aid course.</p>	<p>Ensure all prison staff complete the Mental Health First Aid course.</p>	<p>Ongoing</p>	<p>HMCIPS</p>
	<p>Currently, there are a range of programmes and services that focus on mental health and emotional wellbeing. For example our exceptional Clinical Team provide in-house psycho-education workshops, Cognitive Behavioural Therapy, 1:1 counselling, trauma-informed groupwork, Dialectical behaviour Therapy, Mindfulness group, and a range of other workshops to support emotional management, anger and anxiety management, mindfulness and compassion-focused techniques, panic workshops, managing suspicious thoughts, overcoming low self-esteem, and sleep regulation groups.</p> <p>In addition to our in-house services, we are also supported by weekly psychiatric visits and collaboration with the Health Services Authority and Mental Health Commission.</p>	<p>Continue to offer a wide array of mental health support services, in collaboration with partner agencies.</p>	<p>Ongoing</p>	<p>HMCIPS</p>
<p><b>4. Can the Director please provide an update on the progress and current plans proposed for working towards a smoke free prison service, as this continues to be a major concern?</b></p>	<p>The concern of the CIIMB members is noted. We are currently engaged with the National Drug Council and Public Health partners to develop a properly supported, risk managed, and incremental approach to achieving a healthier internal environment.</p> <p>One of the short–medium term considerations will be the feasibility of creating a number of specific smoke free areas and improved enforcement of</p>	<p>Prisoner survey and analysis of results.</p>	<p>End July 2021</p>	<p>HMCIPS</p>
		<p>Partnership development of Action Plan to include smoking cessation activities and programmes. Subsequent actions/timetable to be driven by multi-agency action plan.</p>	<p>End August 2021</p>	<p>HMCIPS</p>

	<p>smoking in indoor communal spaces.</p> <p>The overarching objective in reaching a smoke free environment is to do so safely and without increasing operational risks.</p>			
<p><b>5. Can the Director please advise if there are any plans to ensure that equal opportunities will be provided for female prisoners as are provided for the male prisoners in regards to purposeful activities and vocational training?</b></p>	<p>The needs of women in prison are of no less importance than those of men. The Prison Service is also aware, though, of the limitations of our existing estate, both in terms of the physical environment and the capacity to meet a range of needs which may support a journey towards desistance.</p> <p>We have recently introduced the 'Tools for Success' programme to HMP Fairbanks in partnership with Inspire Cayman Training Ltd. The intent is to extend that partnership to include participation on the 'Core Curriculum' programme which will expose women in prison to a range of opportunities to obtain professional qualifications related to the construction industry.</p> <p>We have also very recently commenced a new partnership with Cayman Careers Academy. This partnership provides an opportunity for women in prison to enroll in a range of courses (each with accredited qualifications) connected to the beauty therapy industry. As this partnership develops the Prison Service will explore the feasibility of sponsoring suitably risk-assessed women to attend the Cayman Careers training campus as full-time students.</p> <p>The education facilities have been upgraded to allow appropriately firewalled internet access to enable access to online education programmes. The partnership between HMCIPS and UWI will also significantly strengthen existing capacity to provide meaningful and certificated education programmes.</p>	<p>Programme of expanded purposeful activity provision has already commenced.</p>	<p>Ongoing</p>	<p>HMCIPS</p>